

PRIVACY POLICY

VENT AFRICA

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1. INTRODUCTION

We appreciate that you have chosen our platform. With such a wonderful decision comes increased responsibility on how the data you provide to VENT COMMUNICATIONS AND TECHNOLOGY LIMITED (“The Company”, “we”, “us”, “our”, “Vent”, “Vent Africa”) will be safeguarded, utilized to enhance our services, ensure the security of your personal information, and used to better serve you. We want you to be aware of how we are treating your personal information since this is a big responsibility and we want to give you the highest level of assurance possible about its security.

This policy describes the information we learn about you by using our website, mobile applications, and services, as well as how we treat and distribute such information. Additionally, it describes your options in relation to the information that Vent collects about you when you use our service.

If you use any of the services on our website or mobile application, you agree to the collection and use of your data in line with this policy. We utilize the information we gather to deliver and enhance our service. Unless you direct us to, or a court compels us to, or if it's required for us to perform promotional services, we won't disclose your information to anyone else. We will only use it as indicated in our privacy policy and only for those purposes. You can accept or decline your permission to the policy if you do not want us to have access to your personal data, especially when you use our services. Please take note that your continued use of our services constitutes your acceptance of this policy, and you can be confident that your information is secure.

2. DATA COLLECTION AND USES

All users and account holders of VENT services, including those who access our applications, websites, features, or other services through partners or affiliates, are subject to the terms and conditions of this policy. Only "Users" who fulfil the following descriptions are subject to this policy:

- Customers: Individuals sign up on our Platform and agree to utilize the trading, transfer and swap protocol/software that is provided by our Platform.
- This policy also applies to anybody whose information VENT obtains in connection with its services or who submits information to VENT as part of an application to use those services. In this policy, "holders/users" refers to each and every individual it covers.

- The laws of the jurisdictions in which we operate shall apply to the procedures specified in this policy. This implies that we only use the techniques outlined in this policy in a country or region if the country's financial technology regulations or other applicable laws authorize us to do so. Please contact us if you have any questions regarding how we operate in your country or location: <https://vent.africa/support>

3. COOKIES AND THIRD-PARTY TECHNOLOGIES

- For the objectives outlined in this policy, VENT and its partners use cookies and other identification technologies on our applications, websites, emails, and online advertisements.
- Cookies are little text files that are saved on your browser or device by apps, websites, online media, and advertisements. For instance, VENT makes use of cookies and related technology for authenticating users, including;
 - Remembering user preferences and settings
 - Determining the popularity of content
 - examining website usage and trend data as well as basic knowledge of users' online activities and preferences.

We may also permit third parties to gather audience data, run advertisements on our behalf across the Internet, monitor and evaluate the effectiveness of such advertisements, and display ads on our behalf. When you visit our site and use our services, as well as when you visit other online sites and services, these businesses may use cookies, web beacons, SDKs, and other technologies to identify your device.

4. THE INFORMATION WE COLLECT

VENT collects:

- Details you willingly give to Vent, such as when you register for an account on the Vent website or mobile application.
- Information obtained from your use of our services, including your phone number, NIN, BVN, home address, email address, etc.
- Partners of VENT and outside parties who use systems linked to VENT are additional sources of data. All this information will assist us in staying compliant with the laws of each jurisdiction in which we conduct business, particularly those

pertaining to anti-money laundering and countering the funding of crime. It will also assist us in limiting the amount of money you spend while using our products or services.

The following information is obtained by VENT or on its behalf:

I. Information You Provide

This may include:

- User profile: When you open or update your VENT account, we receive data from you. Your name, email address, phone number, login details, residential address, bank account number, cryptocurrency wallets (together with any necessary payment verification data), formal forms of government-issued identity, birth date, and photo could all be included in the information. Included in this are any preferences and options that you have made for your VENT account.

- Background Check Information: If you sign up to use VENT services, we might gather background check data about you. This may include details about your transaction history, whether you are a high-risk person, what your transaction limit is, how much you are allowed to trade daily, how much you are allowed to hold on all available assets, depending on your line of work and earnings using a bank account and cryptocurrencies.

II. User content: If you contact VENT customer support, rate, recommend other users, or interact with VENT in any other manner, we may collect the data you submit, such as your name, residential address, email address, etc.

III. Information created when you use our services

Transaction Information

In order to prevent money laundering and the financing of crime while delivering seamless services, we keep track of your transactions when you use our services, including the services you requested, your account balance, and necessary information in collaboration with your bank, your cryptocurrency wallets, transaction history, and other related transactions.

5. USAGE INFORMATION

We keep a record of your interactions with our services. The times and dates of your accesses, the app features or pages you accessed, any app crash or other system activity, the kind of mobile device or browser you were using to utilize our services, and the websites or third-party services you had previously used are all included in this data. In some instances, we gather this data through technologies like cookies and other methods that generate and preserve unique identifiers.

6. DEVICE INFORMATION

We may gather data about the hardware makes and models, device IP addresses, operating systems and versions, software, file names and, versions, preferred languages, unique device identifiers, advertising identifiers, serial numbers, device motion data, and mobile network data from the devices you use to access our services.

7. COMMUNICATION DATA

Furthermore, VENT may make use of this data for analysis, and security, enhancing products and services, and providing customer support services (such as resolving user complaints).

8. INFORMATION FROM OTHER SOURCES

These may include:

- User remarks like ratings or compliments.
- Users requesting services on your behalf or in your name.

9. HOW WE USE YOUR INFORMATION

We use the information we collect:

- To enhance the safety and security of our users and services.
- For customer support, marketing and analytics.
 - For research and development.
 - To enable communications to or between users.
 - In connection with legal proceedings

VENT does not share or sell your personal information to outside parties for their direct marketing initiatives.

The data we gather is used by VENT to provide, customize, upkeep, and enhance our goods and services.

This includes utilizing the data to:

- Provide services and features.
- Create and update your account.
- Verify your identity.
- Enable accuracy in crypto report, and calculation.
- perform internal tasks required to process our services, such as observing and assessing usage and activity trends, troubleshooting operational issues and software bugs, and performing data analysis, testing, and research.

10. SAFETY AND SECURITY

We utilize your data to preserve the quality, integrity, and security of our services and users. For instance, this, consists of:

- Preventing unscrupulous and dishonest people from accessing our services by thoroughly reviewing background checks as permitted by law, screening clients before allowing them to use our services, and doing so periodically.
- In addition, we gather information from client devices in order to identify incorrect information and factual misrepresentation by other platform users, crypto trading platforms, and service providers and to alert customers about such behavior.

Additionally, we use the device's location, profile, usage, account history, and other data to stop, spot, and deal with fraud and other risky activities. Processing such data may involve looking for trends or patterns that point to fraud or the possibility of safety incidents in some countries. This might contain information from third parties.

11. CUSTOMER SUPPORT

VENT uses the data we obtain from you when you use our customer support services, including call recordings, email query, etc. to help you after informing you and receiving your permission to: -

- Direct your questions to the appropriate customer support person

- Investigate and address your concerns
- Monitor and improve our customer support responses

12. RESEARCH AND DEVELOPMENT

Using the data we get, we might test, develop, and assess goods. As a result, we can develop new features and products, enhance the security and safety of our services, and make any other arrangements necessary for providing those services and improving user experience.

13. LEGAL PROCEEDINGS AND REQUIREMENTS

In addition to any other uses permitted by applicable law, we may use the information we collect to defend against or resolve claims or disputes relating to your use of the services or as required by regulators, governmental agencies, or official investigations.

14. INFORMATION AND SHARING DISCLOSURE

Some VENT services, products, and features necessitate the sharing of information with other users at your request. Your information might also be disclosed to our parent company, subsidiaries, and business partners in connection with legal proceedings or claims, or disputes.

If we feel doing so is required for preventing fraud, looking into any suspected criminal conduct, enforcing our agreements or regulations, or ensuring the safety of our users, we may share personal information and service data with a third party.

VENT may share the information we collect:

- With other users

This includes sharing your information with:

- a) Other people at your request.
- b) VENT partners: If you used another cryptocurrency trading platform, marketplace, VENT might provide that organization access to your data. This might be relevant to third-party software or websites that utilize our APIs or

services, those that have an API or service that we combine, or business partners that VENT works with, for instance, to provide a promotion, a competition program, or a special service.

c) We appreciate user input, especially in open forums like VENT learning platforms, social media, and specific network features. Your correspondence with us through those methods may be accessible to the public.

d) We use VENT connections to exchange data with our affiliates and members so they may assist us in providing our services or so we can contract other parties to handle data processing on our behalf. For instance, to ensure precise computation of the crypto-Fiat money conversion, dollar conversion rate, money transaction, and crypto transaction, report, and calculation of its users, VENT processes and maintains data from its various crypto assets, wallets, Defi Protocol, exchanges, and banking platforms.

e) If we notify you and you agree to the sharing, VENT may release personal information in ways other than those listed in this policy with your consent.

15. INFORMATION RETENTION AND DELETION

VENT requires information about its users in order to provide its services, and it retains this information for as long as your VENT account remains active, with adequate notice if it ever becomes inactive.

Users are always free to request the deletion of their accounts. In response to a request of this nature, VENT deletes any data it is not required to keep and restricts access to or use of any data it determines to be necessary to keep.

If, for instance, there is a pending transaction on your account or an unresolved claim or dispute, VENT may not be able to delete your accounts. After the issue preventing deletion is resolved, VENT will delete your account as previously said.

Through the Privacy Settings in the VENT mobile application or on the VENT website, you can ask to have your account deleted at any time.

VENT may also keep particular information if it's necessary for its legitimate business goals, such as fraud prevention and enhancing user security. For example, if VENT shuts a user's account as a result of dangerous behavior or security incidents, VENT may preserve specific information about that user's account in order to prevent that user from opening a new VENT account in the future.

16. CHOICE AND TRANSPARENCY

VENT provides a variety of ways for you to access and edit the data it collects, including:

- in-app privacy settings
- device permissions
- in-app rating pages
- marketing opt-outs

You can also request VENT to offer you an explanation, copies, or data correction.

17. DEVICE PERMISSION

On most smartphone platforms, apps cannot access any kind of device data without your consent (including iOS, Android, and other products). Additionally, these platforms secure your approval using a variety of authorization techniques. The iOS platform will warn you and give you the choice to agree or disapprove when the VENT app first asks for access to a specific type of data. You will be made aware of the permissions that the VENT app on Android smartphones requests before you use it; by using the app, you signify your agreement to those requests.

18. EXPLANATIONS, COPIES, AND CORRECTIONS

You may request:

- That Vent provides a detailed report on the information that VENT has about you and how it intends to use it;
- To obtain a copy of the information that VENT has gathered on you;
- Correction or modification to data if VENT has any inaccurate information about you;
- You can make these requests by contacting VENT [here](#);
- You can modify your account's name, phone number, and email address in VENT apps by using the Settings area. The VENT app also has a feature called transaction history.

19. MARKETING OPT-OUT

Here, you can opt-out of receiving marketing correspondence from VENT. You can receive emails and other messages from VENT by following the instructions in those messages.

20. UPDATES TO THIS POLICY

Periodically, this policy may be revised. We'll notify you via the VENT app or another method, like email, if we make any significant changes. By using our services after such notification, you consent to any revisions we make to this policy, to the extent authorized by applicable law.

We advise you to regularly review this policy for the most recent information about our privacy practices. Older versions of our privacy policies will also be available for review.